



January 2019

### STRATEGIC OUTCOMES

- Victims and witnesses are satisfied with the services provided
- Victims and witnesses able to cope and recover effectively – appropriate services at appropriate time and level
- Victims and witnesses are protected from further harm
- Victims and witnesses are better able to help themselves

#### ACTIVITY SINCE LAST REPORT

- Newly commissioned Domestic Abuse services between Staffordshire County Council, Stoke-on-Trent City Council and SCO went live on 1 October 2018 under the banner 'New Era'
- Decision Analysis Services (DAS) commissioned to scope current landscape of domestic abuse support services with a focus on refining and simplifying the system. An initial workshop was held in November 2018.
- 29,846 referrals into the Gateway between 1.4.18 and 30.9.18. 56% required an enhanced service and 44% a standard service. 9,891 of those requiring an enhanced service accepted the offer of support.
- Triangle consulting appointed to implement 'Victim Star' assessment tool to measure and support change in victim support via the Gateway.
- 3,626 business crime incidents resourced by the Business Crime Advisor from 1.4.18 – 30.9.18. Of those, nearly half accepted further support.
- 171 referrals to the Restorative Justice Hub from 1.4.18 – 30.9.18, mostly from the Gateway.
- Strategy and Action Plan for 2018-2020 developed by Restorative Justice Partnership Group.

#### PLANNED ACTIVITY BEFORE NEXT REPORT

- Further work by DAS to scope the current provision of domestic abuse support services.
- 'Victim Star' Pilot scheme to commence in January.
- Victim and Witness Commissioning & Development Board to prepare local Strategy and Action Plan.
- Modern Slavery awareness raising events to be held.
- Modern Slavery 'train the trainer' sessions to take place in February and March 2019.

#### MILESTONES AHEAD

- Victim and Witness Needs Assessment to be signed off in January 2019.

PERFORMANCE METRICS UNDER DEVELOPMENT

PERFORMANCE METRICS UNDER DEVELOPMENT

PERFORMANCE METRICS UNDER DEVELOPMENT